



Jacksons Food Stores

A PDI Case Study



Overview

HQ: Meridian, Idaho in 1975
Industry: Convenience Retail, Petroleum Wholesale & Logistics
Size: 250 Locations
Solution: PDI TelaPoint, Enterprise



Business Challenge

- Inefficient billing and load dispatch processes
- Disparate systems resulting in inaccurate reporting
- Lack of visibility between home office and sites
- Long paperwork processing times



Reduced paperwork processing time by

83%

Grew business without increasing headcount.

Customer Results



Provided better load and order management



Improved dispatch forecasting and resource allocation



Enabled real-time visibility for better, faster decision-making



Reduced manual processes



PDI is there. PDI knows the industry. PDI has the best tools and systems. [They] want to build a partnership with you to make you a successful business.

Patrick Abernathy, Director of IT, Jacksons Food Stores, Inc.

