MDR Essential

Stop advanced threats from infiltrating your systems.

As technology continues to advance, so does malware. Today’s advanced cybersecurity threats are bypassing traditional antivirus technology. Malware creators are becoming more innovative, creative, and better funded. The proliferation of online accounts, integrated applications, and devices allows multiple points for malware to enter a network and introduce even more challenges for IT administrators.

The Essential Solution for Endpoint Security

The MDR Essential service is part of our Managed Detection and Response (MDR) solution set, and is powered by the Cyphon™ and the CrowdStrike Falcon® platforms to proactively address today’s challenges in protecting valuable assets. Through the service, managed endpoint security helps prevent, detect, and respond to advanced threats—including ransomware—by leveraging live threat data to identify, as well as block and remove, threats that traditional antivirus is unable to recognize.

Managed endpoint security helps prevent, detect, and respond to advanced threats.

PDI acquired ControlScan Managed Security Services (MSS) for their extensive industry knowledge, trusted security expertise and tools that simplify the complexity of managing, monitoring, and protecting data against cyber threats. We invite you to learn more.
PDI Managed Security has your back

MDR Essential is cloud-delivered as part of the MDR solution, backed by the Cyphon platform and our Security Operations Center (SOC). 24/7/365 support provides complete security and protection of your assets. Each of your servers, desktops, and laptops remain secure because the PDI Managed Security experts have your back.

CrowdStrike Falcon: The endpoint security leader

CrowdStrike Falcon’s innovative, best-in-class endpoint platform offers real-time protection and visibility across the enterprise, preventing attacks on endpoints on or off the network. Powered by the proprietary CrowdStrike Threat Graph®, CrowdStrike Falcon correlates trillions of endpoint-related events per week in real time from across the globe, fueling one of the world’s most advanced data platforms for security.

Reduced operating costs

A breakdown in security can bring employee productivity to a halt, and this downtime can significantly impact your bottom line. Malware can attack multiple endpoints at once, taking weeks to exterminate, but with the MDR Essential service, you can keep the gears of your business in motion and your valuable assets protected. We allow your IT team to focus on what they do best while we focus on what we do best.

An agile security solution

MDR Essential offers protection for any size organization or IT environment. Moreover, our solution can grow and scale with your business.
Robust and comprehensive reporting
You won’t feel in the dark or worry if your endpoint solution is deployed correctly. We provide real-time, self-service dashboards showing the deployments of your solution, along with proactive alerting if assets within your organization stop reporting for extended periods of time.

Baked-in compliance
In order to achieve and maintain compliance with certain security and privacy standards, companies must actively manage antivirus and malware prevention systems and prove that the solutions are operational and up to date. The PDI Managed Security MDR Essential service helps your business specifically comply with PCI DSS and HIPAA antivirus and host-based intrusion prevention requirements. In addition, the solution aligns perfectly with other security frameworks such as NIST, CSF, ISO, etc.

Why You Need the PDI Managed Security MDR Essential Service
PDI Managed Security takes a revolutionary approach to endpoint protection. It begins with a fully managed solution that is maintained by an award-winning operations team to actively detect and prevent security threats across your systems. Then, it extends beyond threat detection and prevention to include active response to threats, thereby quickly taking action to stop, and clean up threats identified in your systems.

By correlating threat indicators, the MDR Essential service blocks system and application exploits, potentially unwanted apps, ransomware, and malicious code from negatively impacting your endpoints.
Core features include:

- Antivirus and Antimalware protection
- Advanced Machine Learning exploit prevention
- Ransomware detection and prevention
- Advanced threat indicators of attack identification
- In-depth threat details and root cause analysis
- Remediation and malware removal support

Cost-effective access to expertise

24/7 managed detection